

Send to:
 Multi Option ADR Project – SMC 127
 400 County Center
 Redwood City, CA 94063-1655

San Mateo County Superior Court
 Multi-Option Appropriate Dispute Resolution Project

**FAMILY LAW ADR PROGRAM
 EVALUATION BY ATTORNEY**

Please submit evaluation by mail or email within 10 days.
 Telephone: (650) 261-5076 Email: adr@sanmateocourt.org

This confidential information is used to assess the program, to track quality, and to provide feedback to neutrals. Information may be aggregated for blind statistical reports to the Judicial Council, the Court and the community. We appreciate your cooperation.

Case Name:

Case Number:

1. I am: Petitioner's attorney Respondent's attorney Other: _____
2. Process used in case: Mediation Binding Arbitration
3. Issues: Custody/Visitation Child Support Spousal Support
 Property Other: _____
4. The session was held: at the court with volunteer mediator at the attorney/neutral's office
5. Please indicate if any issues in the case were resolved: Fully Partially Not resolved
6. If issues were resolved, how much of a factor ADR was in reaching those agreements?
 (Not a factor) 1 2 3 4 5 (Very much a factor)
7. Length of ADR Session: _____ hours. Number of sessions: _____
8. In your opinion, using ADR in this case: Reduced Increased costs for each party (separate from any mediator fees) by:
 Under \$1,000 \$1,000—1,500 \$1,500—3,000
 \$3,000—5,000 \$5,000—7,500 \$7,500-10,000 \$10,000 or more
9. In your opinion, using the ADR process in this case: Reduced court time Increased court time.
 How much? Please estimate the amount of court time which was reduced/increased as a result of parties going to ADR. (Consider the decrease/increase relative to motions, status/settlement conferences and trial time.)
 1 day or less 2-5 days 5-10 days 10+ days

Please rate the following:

I disagree

I agree

10. This process was fair to all parties.	1	2	3	4	5
11. This process allowed all to be heard.	1	2	3	4	5
12. This process offered a safe, secure setting.	1	2	3	4	5
13. The neutral did not unduly pressure my client to agree.	1	2	3	4	5
14. The neutral encouraged practical solutions.	1	2	3	4	5
15. The neutral understood key issues.	1	2	3	4	5
16. I would use this neutral again.	1	2	3	4	5
17. I would use the ADR program again.	1	2	3	4	5
18. Parties communication improved during process.	1	2	3	4	5
19. My client was prepared to discuss settlement.	1	2	3	4	5
20. I was prepared to discuss settlement.	1	2	3	4	5
21. The other side was prepared to discuss settlement.	1	2	3	4	5
22. My client was satisfied with the outcome.	1	2	3	4	5
23. I was satisfied with the outcome.	1	2	3	4	5
24. Parties came away with a better understanding of the case.	1	2	3	4	5
25. Parties clarified, resolved and/or eliminated some issues.	1	2	3	4	5

