



# Online Services

The San Mateo Superior Court's online services ensure that you can file documents, search for information, and access legal assistance without travel to the

## LiveChat

You can connect with the Court's Family Law Facilitator/Self-Help office through LiveChat. Our attorneys can help you start a new case, check your court forms, answer questions online, and link you to more resources. Visit [www.sanmateo.courts.ca.gov/selfhelp/](http://www.sanmateo.courts.ca.gov/selfhelp/) and click on the blue box at the bottom.

## E-Filing

The Court accepts electronically filed documents in Civil Complex, Small Claims, Probate, and Family Law actions. For more information, see [www.sanmateo.courts.ca.gov/efiling](http://www.sanmateo.courts.ca.gov/efiling).

## Guide-and-File

Follow a free step-by-step guided interview process to fill out your court forms. The service will ask you questions for you to answer. For more information, see [www.sanmateo.courts.ca.gov/ogf/](http://www.sanmateo.courts.ca.gov/ogf/).

## Search Case Records

You can find information about your court cases and documents through a records index or the Odyssey Portal available online. Access at [www.sanmateo.courts.ca.gov/online-services/online-case-access](http://www.sanmateo.courts.ca.gov/online-services/online-case-access).

## Remote Workshops

*Landlord/  
Tenant* Legal assistance is available for both tenants and landlords. Registration for clinics and information about additional resources can be found at [www.sanmateo.courts.ca.gov/self-help/landlordtenant-clinic](http://www.sanmateo.courts.ca.gov/self-help/landlordtenant-clinic).

*Small  
Claims* A small claims advisor may be available to assist with your matter via teleconference. Appointments open every Tuesday. Registration and more resources can be found at [www.sanmateo.courts.ca.gov/self-help/small-claims-self-help](http://www.sanmateo.courts.ca.gov/self-help/small-claims-self-help).

*Divorce* The One Day Divorce Program assists parties with divorce cases to finish the case and get a final judgment. Volunteer attorneys and law students help finalize an agreement and prepare necessary forms. For more information, see [www.sanmateo.courts.ca.gov/divisions/family-law/one-day-divorce-program](http://www.sanmateo.courts.ca.gov/divisions/family-law/one-day-divorce-program).



## Community Resources to Access Remote Services

### Puente de la Costa Sur

Puente is a non-profit organization that promotes and advocates for equitable access to education, health, and economic security in the South Coast communities. Although in-person services are currently suspended, WiFi and printing services are available outside of the Pescadero office. Services are also available via phone by calling (650) 879-1691.

### San Mateo County Library System

#### *Private Rooms*

Study rooms are available for reservation at some branch locations.

#### *Computers and Technology*

PC computers are available in branches on a first-come first-serve basis and can be reserved in advance. Hotspots and laptop/hotspot combinations are available to check out for a 3-week period. Printing and free WiFi are available at all branches.

For more information, please see [smcl.org/computers-technology/](http://smcl.org/computers-technology/) and [smcl.org/room-equipment-reservation/](http://smcl.org/room-equipment-reservation/). A library account is required for all reservations.

### South San Francisco Public Library

#### *Computers and Technology*

All three facilities offer computers on a first-come-first serve basis. Laptops and iPads are also available for checkout at the Main Library for in library use. Printing and free WiFi are available at all branches as well.

For more information regarding in-library services, please see [www.ssf.net/departments/library/services](http://www.ssf.net/departments/library/services).

### Burlingame City Library

#### *Private Rooms*

Study rooms are available for reservation.

#### *Computers and Technology*

Computers are available at both branches on a first-come first-serve basis. Laptops are available to checkout for in-library use at the Main Library, and hotspots can be checked out from the Main Library for a 3-week period. Both branches provide printing and free WiFi.

For more information about services, please see [www.burlingame.org/library/services/index.php](http://www.burlingame.org/library/services/index.php).

The above provide only a few examples of community resources. All libraries in the Peninsula Library System offer computers, WiFi, and printing services. To find an alternative location near you or view available equipment, please visit the Peninsula Library System at [plsinfo.org/whos-open/](http://plsinfo.org/whos-open/).